

Audit and Governance Committee

Supplementary Agenda

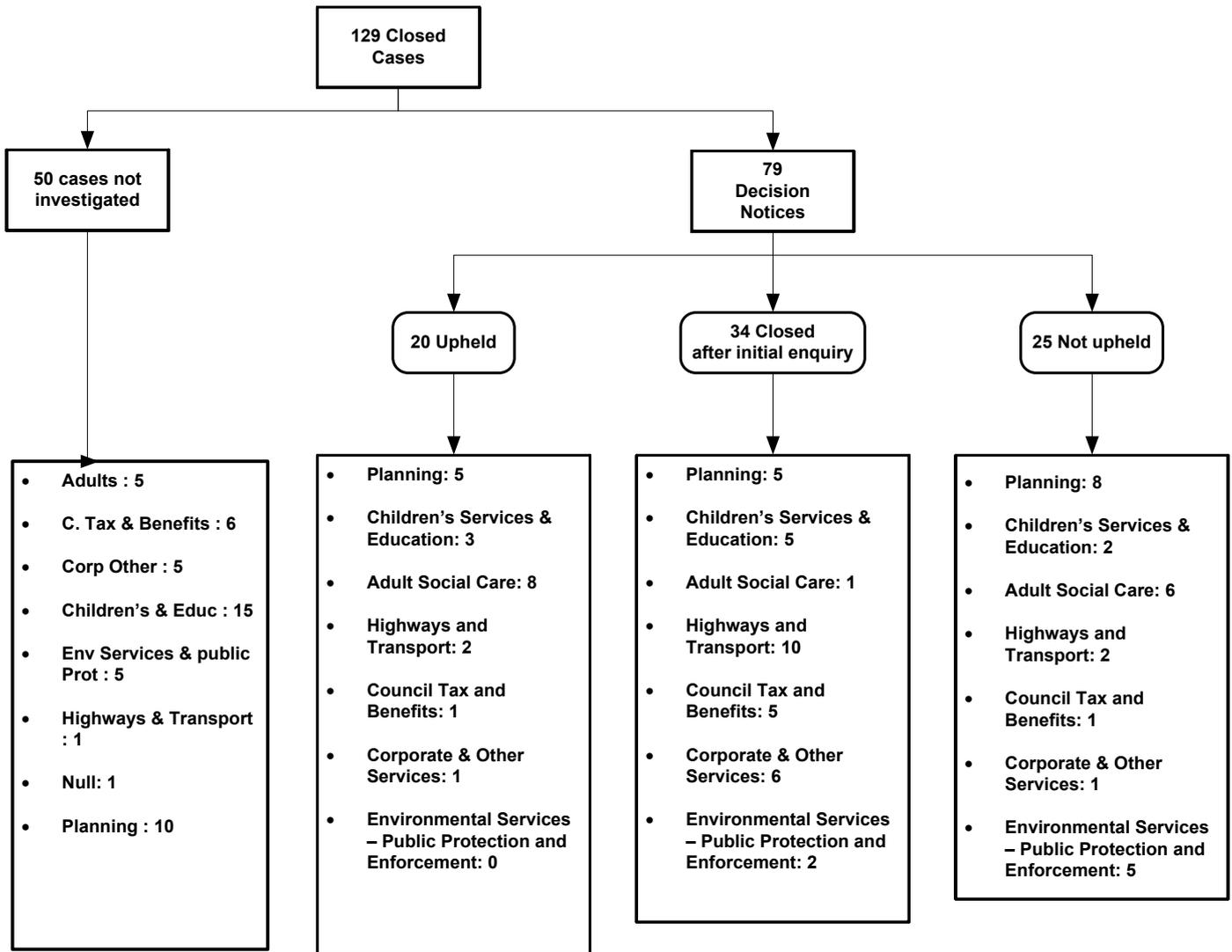
Date: Thursday, 29th September, 2016
Time: 2.00 pm
Venue: Committee Suite 1,2 & 3, Westfields, Middlewich Road,
Sandbach CW11 1HZ

10. **Report on Customer Feedback 2015/16** (Pages 1 - 6)

Please find attached Appendices 3a, 3b and 4 which unfortunately were not included in the original pack of papers for this meeting.

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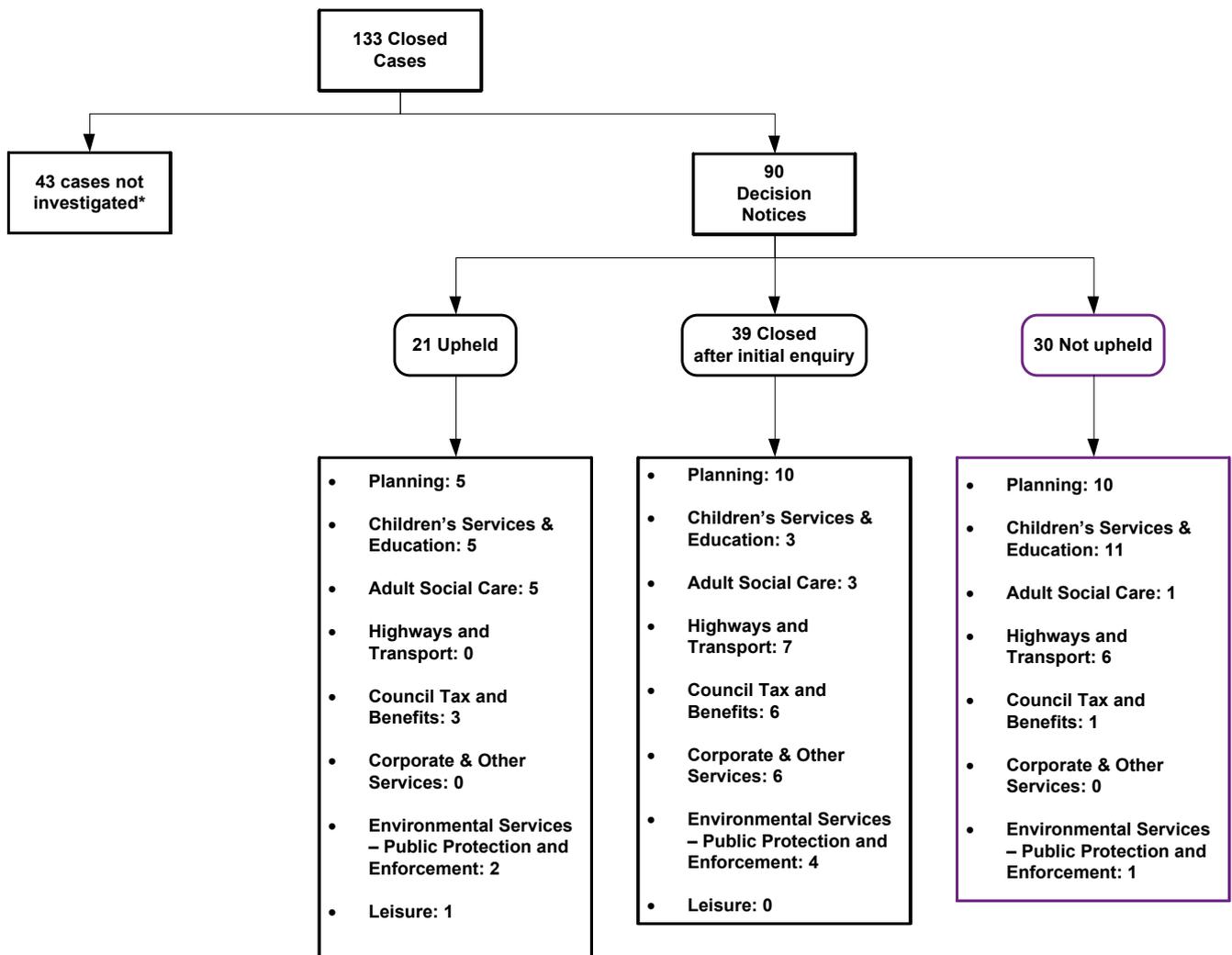
LGO Decision Notices 2015/16



*Complainant either given advice / referred back for local resolution, or complaint was incomplete / invalid

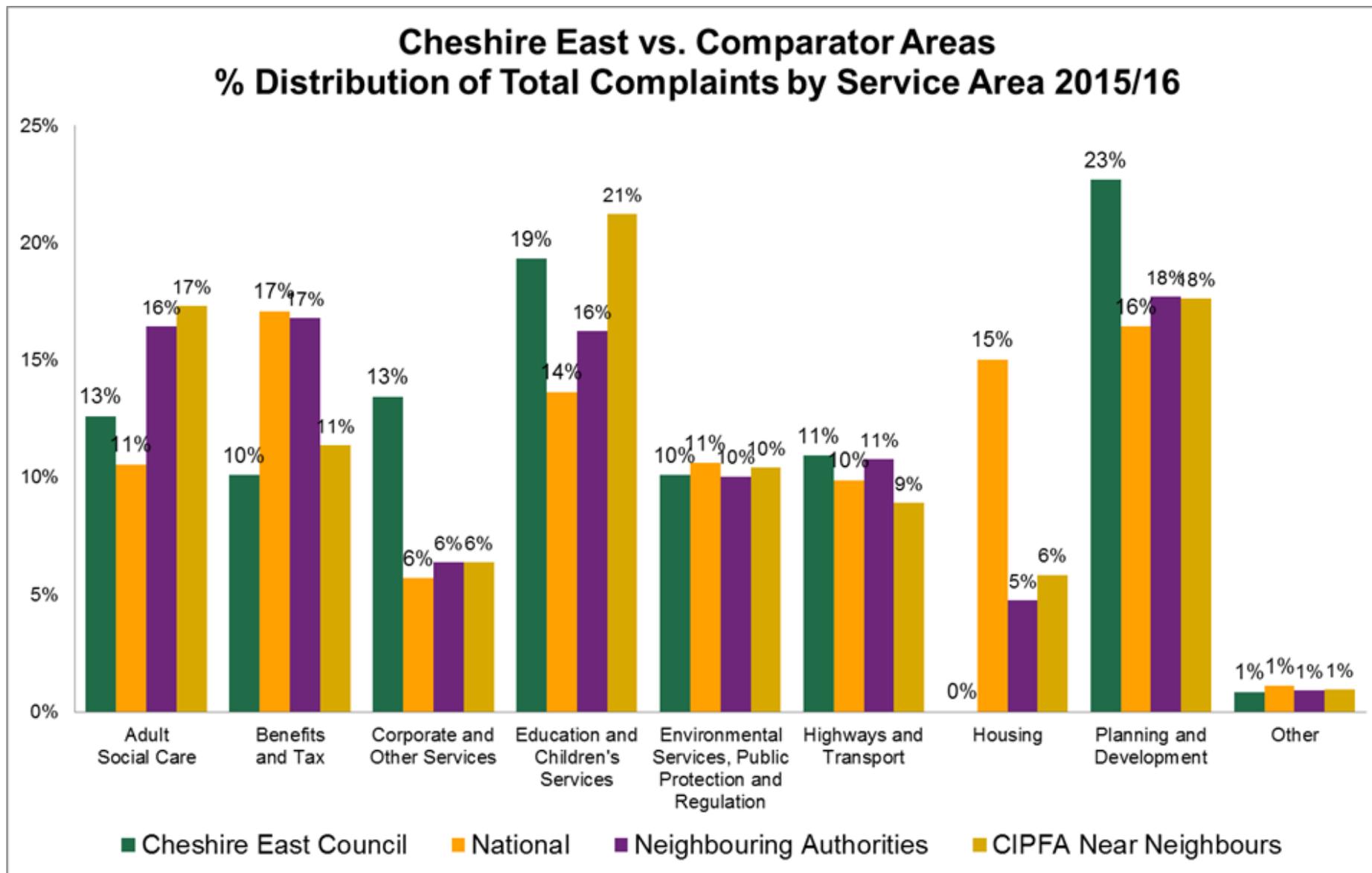
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LGO Decision Notices 2014/15



*Complainant either given advice / referred back for local resolution, or complaint was incomplete / invalid

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